

Project Performance

Client Satisfaction

Predictability of the preconstruction, design period.

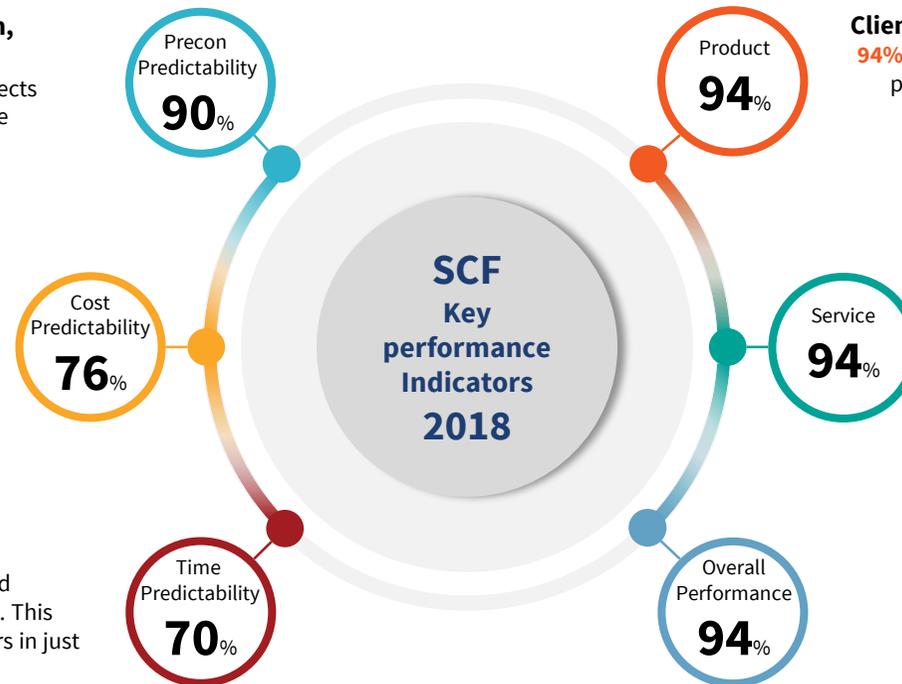
90% of the preconstruction phases of projects on the SCF are completed on, or within, the programmed period. This compares to just 59% across the industry

Cost predictability of the construction phase.

SCF projects are delivered to, or better, than budget in 76% of cases. Marginally outperforming the rest of the industry which records a 74% success rate.

Time Predictability of the project.

Projects procured via the SCF are delivered to the original programme in 70% of cases. This far outperforms the industry which delivers in just 57% of projects



Client satisfaction with the finished Product.

94% of Clients on SCF projects scored their finished product 8/10 or better. This compares favourably to the wider industry, where 87% scored their projects 8 or above.

Client satisfaction with the Contractors Service.

As above, Clients scored the SCF Contractors 8/10 or greater in 94% of projects, compared to the industry service satisfaction of 77%.

Contractors overall performance.

SCF Contractors have continued to deliver successful 2 stage open book projects, with 94% of Clients scoring them 8/10 or higher for their overall performance. This far exceeds the performance of contractors in the wider industry, where they scored 8/10 or greater in just 71% of projects.